Kalpesh Mahida

Salesforce Developer

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CAREER SUMMARY

With over **3 years** of experience as a **Salesforce Developer**, I specialize in creating solutions that enhance efficiency and user engagement. Skilled in **Apex, Lightning Web Components, and data migration**, I've successfully driven productivity gains and optimized processes in various roles. With **certifications** in **Salesforce, Google Cloud, and Microsoft Azure**, I'm committed to delivering impactful, technology-driven solutions.

ACADEMICS

Charotar University of Science and Technology, *Bachelor of Technology*   Oct 2020 – May 2024 | Anand, India
- Major: Computer Science and Engineering
- CGPA: 8.68

SKILLS

Languages: — Java, Apex, C++, SOQL, HTML, CSS, JavaScript, PHP, SQL

Frameworks & Tools: — Salesforce Apex, LWC, Triggers, Git, GitHub, Git Version Control, cPanel, Firebase, SQL Server, SSRS, Crystal Reports, Custom ETL Tool, PowerShell, GoDaddy, phpMyAdmin

WORK EXPERIENCE

UCI, *Salesforce Developer*   Jan 2024 – present | Vadodara, India
- Increased operational efficiency by 50% by designing and implementing a Salesforce application for the Richmond Circle District Attorneys.
- Cut processing time by 35% by creating a centralized internship information system for the government.
- Elevated team productivity and visibility by 25% with a Team Performance Monitoring App.
- Boosted resolution speed by 30% through a case management system with automated notifications.

Aural, *Head of Web Development* 🔗   Jun 2022 – Dec 2023 | Gurugram, India
- Directed web projects enhancing user engagement by 25% and attracting 10k monthly unique users.
- Expanded engagement by 25% through website development and addition of features like a career section and blog.
- Enhanced app functionality through regular updates; led to a 50% decrease in bug reports and a 30% increase in user engagement over three months.

Fiverr, *Freelance Salesforce Developer*   Jun 2021 – Jul 2022
- Built and customized Salesforce solutions with Apex and Lightning Web Components, boosting data management efficiency by 40%.
- Optimized workflows with Process Builder, Flows, and Validation Rules, reducing manual tasks by 30%.
- Integrated Salesforce with third-party systems, enhancing data connectivity and access for clients across platforms.

Reliance Industries Limited, *Vocational Trainee*   May 2022 – Jun 2022 | Jamnagar, India
- Transformed IT operations through advanced database administration and innovative web development; improved data integrity, increased website traffic by 20%, and cut maintenance costs by 15%
- Designed and implemented advanced DBMS solutions and intricate SQL queries, contributing to team projects and improving data processing speed by 60% and accuracy by 30%.

PROJECTS

Database Migration Project   May 2024 – present
- **Successful Database Migration**: Led a critical database migration from a legacy server to a new target environment using SQL, SQL Server, and custom ETL tools, ensuring 100% data integrity and reducing operational downtime by 20%.
- **Advanced Reporting**: Created 50+ interactive reports via SSRS and Crystal Reports, improving decision-making speed by 30% through real-time data access and tailored reporting.
- **Process Automation**: Automated manual database processes using PowerShell scripting, minimizing manual intervention by 40% and boosting operational efficiency by 25%.

Porsper Loan Management System   Mar 2024 – Apr 2024
- **Salesforce-based Loan System**: Developed a Salesforce application for managing government-backed loans, reducing loan application processing time by 40% through a structured, three-stage application process and real-time EMI management.
- **User-friendly Applicant Portal**: Designed an intuitive applicant portal with up-to-date policy, EMI information, and document submission capabilities, enabling applicants to track their progress seamlessly.
- **Automated EMI Statement Generation**: Implemented automated PDF-based EMI statements, improving financial record-keeping accuracy and reducing time for statement generation by 30%.

CERTIFICATIONS

Salesforce Certified Platform Developer I │ Salesforce Certified AI Associate │ Salesforce Certified AI Specialist │
Google Cloud Computing Foundations Certificate │ Microsoft Azure Fundamentals 🔗 │ Microsoft Azure AI Fundamentals 🔗